

COMMUNITY SCORECARD FINDINGS

GAKOROMONE DISPENSARY AND ANTU BOCHIU DISPENSARY

HOW THE STUDY WAS CONDUCTED (METHODOLOGY)

The study sampled two health facilities in Meru County: Antu Bochiu dispensary in Igembe South sub-county and Gakoromone dispensary in Imenti North sub county.

The evaluation employed 10 Focus Group Discussions and 4 Key Informant Interviews with various groups and validation of findings with County Health Management Teams, County Treasury officials.

The different groups targeted during the study were; **(youth- Boy, youth- Girl, Persons living with disability, Adults(men and women), and service providers)**.

The objective of the exercise was to evaluate gaps in family planning budget allocation, expenditure and the quality of family planning services provided and generate evidence for advocacy targeting decision makers in Meru County.

DATA ANALYSIS

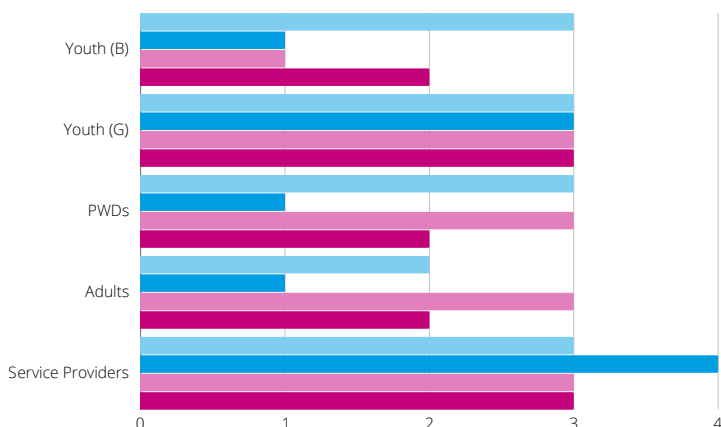
The study used a five-point scoring guide applied to selected Family Planning service delivery indicators to analyze Community Score Card data.

Under this guide, 1 represented very poor/very dissatisfied, 2 represented poor/dissatisfied, 3 represented fairly satisfied, 4 represented good/satisfied, and 5 represented very good/very satisfied.

FINDINGS

AVAILABILITY OF FAMILY PLANNING SERVICES

Availability of FP Services- Gakoromone Dispensary



In **Gakoromone Dispensary**, the availability of FP services was rated as poor. Boys, Adults and PWD rated the availability of FP services as poor while girls and the service providers who rated it as fair

- Availability of short-term FP services
- Availability of long-term FP services
- Availability of FP services targeting specific segment of the community
- Availability of FP services

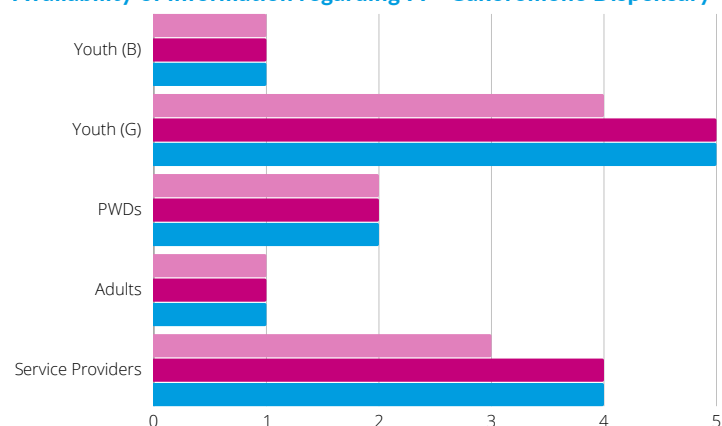
Availability of FP Services- Antobechiu Dispensary



In **Antobechiu Dispensary**, the availability of FP services was rated as fair. Boys and Girls rated availability of FP services as fair, while PWDs and adults rated it as poor.

AVAILABILITY OF FAMILY PLANNING INFORMATION

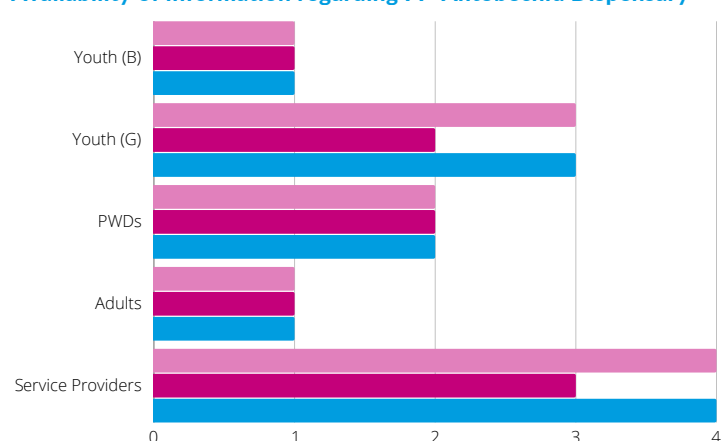
Availability of information regarding FP- Gakoromone Dispensary



In **Gakoromone Dispensary**, the availability of information regarding FP was rated as fair. Boys and Adults rated the availability of information regarding FP as very poor while girls and the service providers rated it as very good and good respectively. PWDs rated the availability of information on FP as poor.

- Is information on FP available?
- Satisfied with the available information?
- Availability of information regarding FP (Overall)

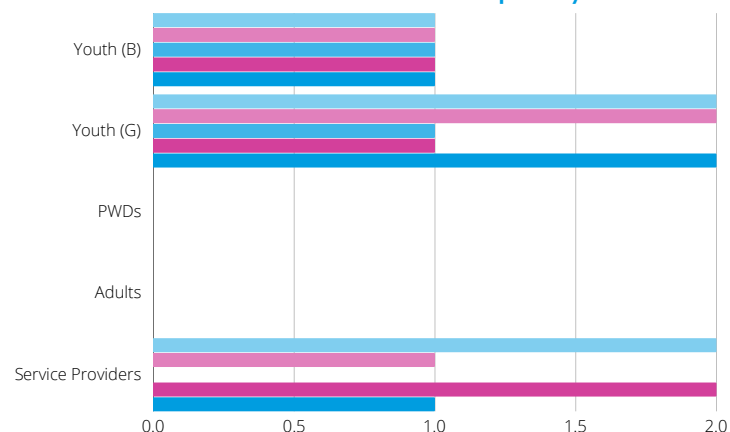
Availability of information regarding FP-Antobechiu Dispensary



In **Antobechiu Dispensary**, the availability of information regarding FP was rated as poor. Boys and adults rated the availability of information regarding FP as very poor. Girls and PWDs rated the availability of information regarding FP as fair and poor respectively. Service providers rated the availability of information regarding FP as good.

YOUTH INVOLVEMENT IN FAMILY PLANNING

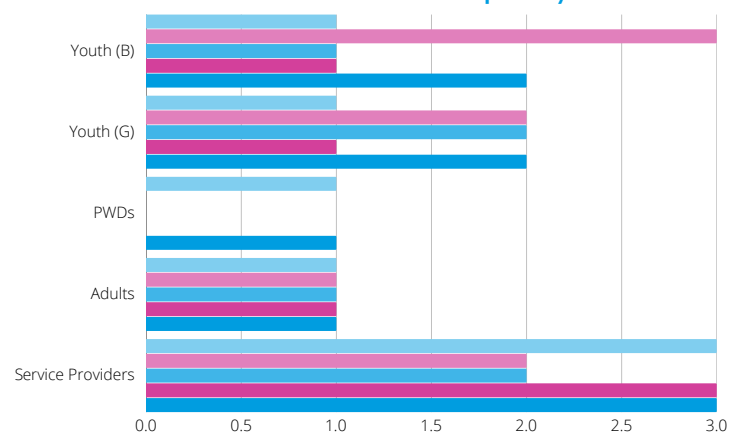
Involvement of Youth in FP -Gakoromone Dispensary



In **Gakoromone Dispensary**, youth involvement in family planning was rated as very poor. Boys and service providers rated youth involvement in family planning as very poor while girls rated youth involvement in family planning as poor.

- Are youth-friendly services available and accessible?
- Understanding of youth-friendly services?
- Satisfied with what is provided as youth-friendly services?
- Youth involvement in determining and shaping youth-friendly services
- Involvement of Youth in FP - Bondeni Dispensary

Involvement of Youth in FP -Antobechiu Dispensary

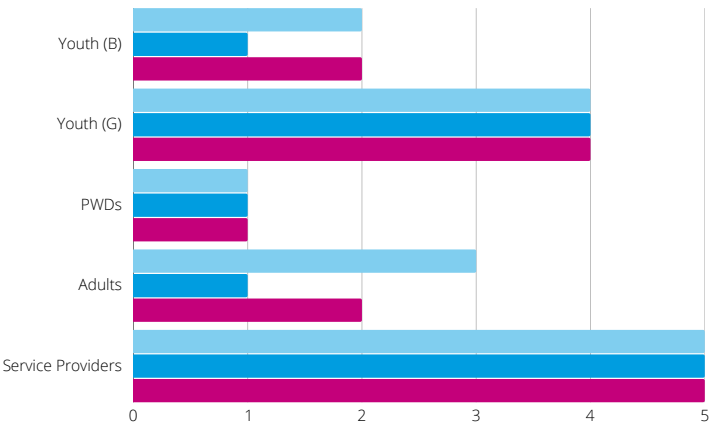


In **Antobechiu Dispensary**, youth involvement in family planning was rated as very poor. Boys and girls rated youth involvement in family planning as poor while service providers rated youth involvement in family planning as fair. PWDs and adults ranked youth involvement in family planning as very poor.

Y axis: Focus Groups X axis: Score scale 1 - 5

PROVISION OF FAMILY PLANNING COUNSELLING

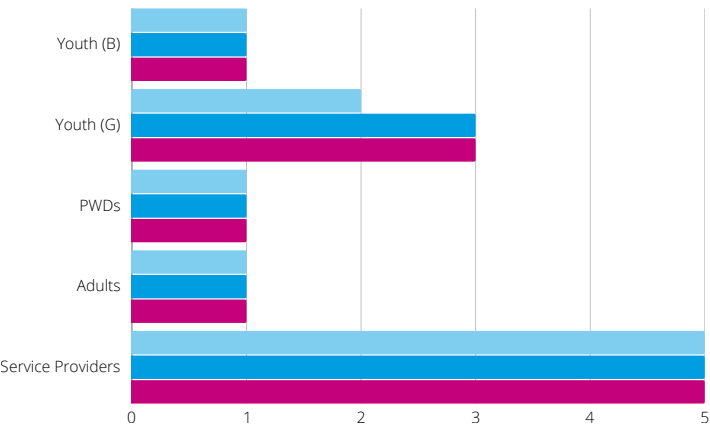
Provision of counselling when accessing FP -Gakoromone Dispensary



In **Gakoromone Dispensary**, provision of Family planning counselling was rated as fair. Boys and adults rated provision of Family planning counselling as poor while service providers, girls and PWDs rated provision of Family planning counselling as very good, good and very poor respectively.

- Availability of counselling in provision of FP services
- Satisfaction level with quality of counselling offered
- Provision of counselling when accessing FP

Provision of counselling when accessing FP -Antobechiu Dispensary

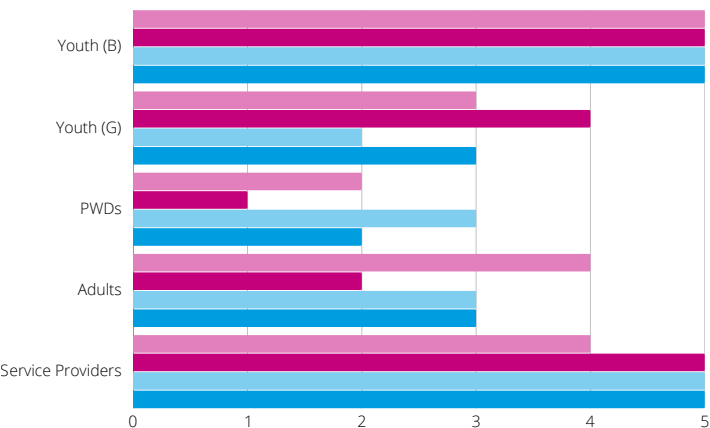


In **Antobechiu Dispensary**, provision of Family planning counselling was rated as poor. Boys, PWDs and adults rated provision of Family planning counselling as very poor while service providers and girls rated provision of Family planning counselling as very good and fair respectively.

Y axis: Focus Groups
X axis: Score scale 1 - 5

QUALITY OF FAMILY PLANNING SERVICE PROVISION

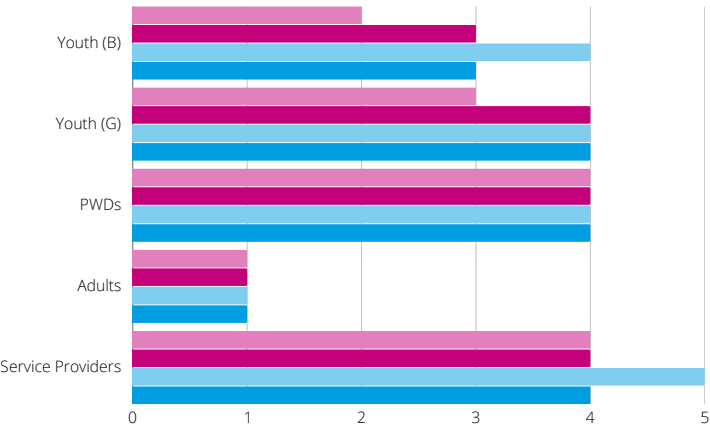
Quality of Family Planning Service provision -Gakoromone Dispensary



In **Gakoromone Dispensary**, quality of service provision when delivering FP services was rated as good. Boys and service providers rated quality of service provision when delivering FP services as very good while girls and adults rated quality of service provision when delivering FP services as fair. PWDs rated quality of service provision when delivering FP services as poor.

- Service provider attitude
- Privacy and confidentiality
- Inclusion and non-discrimination
- Quality of Service Provision when delivering FP services

Quality of Family Planning Service provision -Antobechiu Dispensary



In **Antobechiu Dispensary**, quality of service provision when delivering FP services was rated fair. Girls, PWDs and service providers rated quality of service provision when delivering FP services as good while adults and boys rated quality of service provision when delivering FP services as very poor and fair respectively

Y axis: Focus Groups X axis: Score scale 1 - 5

RECOMMENDATIONS

1. County Government of Meru has a Family Planning Costed Implementation Plan (2018-2022), which estimates how much funding the county requires to provide the highest-level of family planning information and services. The county health department needs to advocate for domestic family planning investments through the budget making process based on the Family Planning Costed Implementation Plan estimates to guarantee availability of high-quality family planning information and services in the county.

- **Special attention needs to be directed at youth friendly services by** strengthening the capacity and technical skills of service providers to encourage provision of Youth-Friendly Services. Better availability of youth friendly sexual and reproductive health information and services will help in tackling sexual and reproductive health issues affecting the youth such as teenage pregnancy, as well as deaths and injuries associated with unsafe abortions.

2. The County Government of Meru needs to work towards eliminating legal, policy and programmatic barriers that impede youth participation in decision making, planning and implementation of development activities at all levels by 2030 in line with Kenya's commitment at the ICPD25 Nairobi summit.

Additionally, the County Government of Meru should develop a strategy for inclusivity particularly among vulnerable groups, young women and PWDs at the center of family planning decision-making spaces.



DSW Kenya, July 2021

Every effort has been made to verify the accuracy of the information contained in this publication. All information was believed to be correct as of July 2021. DSW Kenya does not accept responsibility for the consequences of the use of the report's contents for other purposes or in other contexts.

HEAD OFFICE

Hatheru Court, Hatheru Road (Lavington),
PO BOX 2438-00202, Nairobi.
Tel. +254 20 3572302, +254 736 616491.

MOMBASA OFFICE

Sheetal Plaza, 5th Floor, Moi Avenue,
Mombasa.
Tel: +254 772 099656

KITALE FIELD OFFICE

Off Kiminini Rd (Next to KARI),
Kitale.

www.dsw.org

facebook.com/DSWDeutscheStiftungWeltbevoelkerung

[Twitter.com/DSWKenya](https://twitter.com/DSWKenya)

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